Guidance/Care Center



Between January 1 - June 30, 2025, the Guidance Care Center (G/CC) evaluated its processes and programs. G/CC uses this data to monitor its performance and to make improvements at needed.

- Adult clients satisfied with services:
- Child clients satisfied with services:

94.6%

96.1%

Scheduled Client Treatment Contacts:

1,331

Children & Adolescents

7,033

Adults

Reduced Mental Health Symptoms at Discharge

Child

Adult

100%

100%

Reduced Substance Use at Discharge

Child

Adults

100%

58.2%

Adults

30-Day Readmission into Inpatient

5.7%

Average Waiting Time for Appointment

New Clients

10 Days



The WestCare Mission

WestCare empowers everyone with whom we come into contact to engage in a process of healing, growth and change benefiting themselves, their families, coworkers and communities.

Uplifting the Human Spirit

CREATED BY

Frank A. Scafidi, PhD, Department of Research & Evaluation / WestCare Foundation