## **Guidance/Care Center**



Between January 1 - June 30, 2024, the Guidance Care Center (G/CC) evaluated its processes and programs. G/CC uses this data to monitor its performance and to make improvements at needed.

- Adult clients satisfied with services:
- Child clients satisfied with services:

97.9%

100%

## **Client Treatment Contacts:**

996

Children & Adolescents

8,507

**Adults** 

Reduced Mental Health Symptoms at Discharge

**Adult** 

100%

Reduced Substance Use at Discharge

**Adults** 

76.0%

**Adults** 

**30-Day Readmission into Inpatient** 

10.7%

Average Waiting Time for Appointment

**New Clients** 

11 Days



## The WestCare Mission

WestCare empowers everyone with whom we come into contact to engage in a process of healing, growth and change benefiting themselves, their families, coworkers and communities.

## **Uplifting the Human Spirit**

CREATED BY

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