

# Guidance/Care Center



Between January 1 and June 30, 2021, the Guidance Care Center (G/CC) evaluated its processes and programs. G/CC uses this data to monitor its performance and to make improvements as needed.

- Adult clients satisfied with services:
- Child clients satisfied with services:

93.2%

95.9%

## Client Treatment Contacts:

2,085

Children & Adolescents

23,847

Adults

## Reduced Mental Health Symptoms at Discharge

Youth

80.0%

## Reduced Substance Use at Discharge

Adults

65.8%

## Adults

Percent Reporting Reduced Trauma Symptoms after receiving Seeking Safety

73.9%

## Average Waiting Time for Appointment

New Clients

7 Days



## The WestCare Mission

WestCare empowers everyone with whom we come into contact to engage in a process of healing, growth and change benefiting themselves, their families, coworkers and communities.

# Uplifting the Human Spirit

### CREATED BY

Professional Services Department / WestCare Foundation